

Membership Terms & Conditions

Membership benefits

Members benefit from:

- ✓ **Free entry to the Museum** and Collections Centre for 12 months
- ✓ **Free entry** to our calendar of special **weekend show days**
- ✓ A welcome pack, including pin badge, car sticker, souvenir guide and Membership card
- ✓ **10% discount in the Museum Gift Shop and Junction 12 Café** (excludes gift vouchers, heritage certificates and associated archive products)
- ✓ Exclusive opportunities to **preview new exhibitions**
- ✓ An **invitation to our Members' event – Museum on the Move**. A chance to meet the Collections Team, enjoy drinks and canapes, and ride in a selection of cars from the collection (entry fee applies, and tickets are subject to availability as capacity for the event may be capped)
- ✓ **Special offers for Museum evening events** - preferential rates or early access for Members
- ✓ **20% discount on a private Museum tour** for you and your party. One tour per year. Museum entry ticket required for non-members, tours are subject to availability and for a maximum of 20 people
- ✓ Quarterly updates with all our latest news

Upgrading to 'Premium Membership' gives access to the benefits above with the following premium enhancements:

- ✓ Access to the **Premium Members' Lounge** on special **weekend show days** with complimentary refreshments. Access is for Premium Members plus 1 guest (Show entry fee applies for guests)
- ✓ **Free ticket to our Members' event – Museum on the Move**. A chance to meet the Collections Team, enjoy drinks and canapes, and ride in a selection of cars from the collection
- ✓ An increased **discount of 20% in the Museum Gift Shop and Junction 12 Café** (excludes gift vouchers, heritage certificates and associated archive products)
- ✓ **A private Museum tour for you and your party**. One tour per year. Museum entry ticket required for non-members, tours must be pre-booked and are subject to availability and for a maximum of 20 people

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Terms & conditions

1. Membership starts from the day of purchase and runs for a 12 months. The date you joined will be shown on your Membership card.
2. Your Membership welcome pack can either be collected on your next visit or you can pay postage to have it delivered (UK only).
3. Your Membership card, or your confirmation Membership email (if your Membership card is yet to be collected), must be shown when visiting the British Motor Museum. This card will be scanned to check that the Membership is valid and to record your use of your benefits. Our staff may ask you to present photographic ID to confirm your identity.
4. All Members must pre book their visit online - be it for a show, event or Museum visit.
5. Cards are for the use of the named person/persons only.
6. One named card will be issued per adult Member. A replacement fee of £5 will be made for lost cards or cards requiring a new name.
7. Membership includes free entry to the Museum and weekend special show days. Additional entry fees may apply to other events.
8. Ticketed events have a limited capacity and therefore admission cannot be guaranteed. Tickets are sold/allocated on a first come first served basis.
9. Retail discounts are only applicable to items over the value of £1. We reserve the right to exclude certain items from Membership discounts.
10. There are no Membership discounts on Gift Vouchers, Heritage Certificates and their associated Archive products.
11. Any third party providers of a benefit included in your Membership package will have absolute discretion in relation to the provision of those benefits and their services are supplied on their own terms and conditions.

12. We reserve the right to change the benefits that apply to our Memberships at any time and without prior notice.

Membership fees, payments and renewals

- Membership fees

Membership Fees	Member	Premium Member
Individual Membership	£3.50 per month* £42 per year	£10.00 per month* £120 per year
Joint Membership	£6.00 per month* £72 per year	£17.50 per month* £210 per year
Family Membership (1 Adult) (1 adult & up to 3 children†)	£6.50 per month* £78 per year	£19.00 per month* £228 per year
Family Membership (2 Adults) (2 adults & up to 3 children†)	£8.35 per month* £99 per year	£24.00 per month* £288 per year

* Monthly payment with Direct Debit.

† Children 5-16 year, under 5's go free

13. Discounted tickets or those purchased with Tesco Club Card vouchers or any other 3rd party vouchers cannot be upgraded to Membership.

14. Direct Debit payments - You will be charged an initial pro rata payment for the rest of the current month along with the first month's payment, followed by 10 monthly payments on the 1st of each month.

15. If you have paid by Direct Debit your Membership will auto-renew. We will email you one month before it expires to let you know.
16. Direct Debit annual renewals will continue until you contact us to cancel it. We will contact you one month before renewal to remind you that this is due.
17. If you did not pay by Direct Debit we will email one month before your Membership expires to let you know your renewal options.
18. The Museum reserves the right to increase the cost of any level of Membership without prior notice and the increased price will apply at renewal.
19. If you do not pay British Motor Museum within 14 days of the renewal deadline you will be contacted and given the opportunity to pay the outstanding amount or cancel your Membership. If you do not pay this amount by the required date your Membership will be cancelled.
20. The direct debit/ credit card /debit card information you provide us for a Membership transaction will be used by us solely for the purpose of processing that Membership transaction.
21. All Memberships start from the day of purchase

Data Protection:

22. All information that you provide to British Motor Museum will be processed and held in accordance with the EU General Data Protection Regulation (GDPR) and all other applicable UK and EU law. Please see our [Privacy Policy](#) for more information.
23. Your personal details may be used for administrative purposes to fulfil your Membership rights and provide Membership services to you.
24. You are responsible for informing us of changes to your personal details.

Cancelling/Terminating Membership

25. We reserve the right to refuse any application for Membership.
26. If you change your mind about subscribing as a Member after purchasing, you may request a refund by notifying us in writing within 14 days of purchase. Please note that any refund will be subject to deduction of the value of any benefits used within this period (e.g. Museum entry tickets, Membership pack etc.). To request a refund please notify the Membership Office by telephone or email within 14 days t: 01926 649649 or email us at membership@britishmotormuseum.co.uk). After the 14 day period your Membership fee is non-refundable.
27. British Motor Museum reserves the right to terminate your Membership if, in its reasonable opinion, your behaviour while on the premises is considered to be aggressive, harassing or causing distress to staff, volunteers or other visitors or you breach any of these terms and conditions.
28. British Motor Museum reserves the right to terminate your Membership if your Membership card or benefits are sold, loaned or given away without our prior written consent. We will also terminate your Membership if it has been purchased through illegal methods (including, but not limited to, the use of fraudulent debit/credit cards).

Other

29. Membership rights are non-transferrable.
30. Membership rights shall cease on a Member's death or an individual ceasing to be a Member.
31. We reserve the right to change these Terms and Conditions at any time.